



UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS International General Certificate of Secondary Education

CANDIDATE NAME				
CENTRE NUMBER		CANDIDATE NUMBER		

* 8 6 2 5 7 3 0 0 0 9

INFORMATION AND COMMUNICATION TECHNOLOGY

0417/12

Paper 1

May/June 2010

2 hours

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

You may use a soft pencil for any diagrams, graphs or rough working.

Do not use staples, paper clips, highlighters, glue or correction fluid.

No marks will be awarded for using brand names of software packages or hardware.

Answer all questions.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

For Examiner's Use	

This document consists of 15 printed pages and 1 blank page.



1 Name the methods of storage A, B, C and D using the words from the list.

For Examiner's Use

		-		В
	0000	070		D
	Bar code	Chip	DVD RAM	Graphics tablet
	Light pen	Magnetic disc	Magnetic tape	Pen drive
A C			В	
C			D	[4]

2 Ring **two** items which are output devices.

Blu-ray disc	Graph plotter	Graphics tablet
Optical mark reader	Projector	Web cam

[2]

3 Tick TRUE or FALSE next to each of these statements.

For Examiner's Use

	TRUE	FALSE
Input devices are examples of hardware		
Backing storage devices are examples of software		
A Graphical User Interface is a part of an operating system		
A laptop computer cannot be carried around		

[4]

4 Draw **five** lines on the diagram to match the input device to its most appropriate use.

Input device Use

Remote control Inputting freehand drawings into a computer

Keyboard Operating a television

Touch screen Entering text when writing a book

Chip reader Selecting options in a tourist information kiosk

Graphics tablet Reading information from a credit card

[5]

5 Complete each sentence below using **one** item from the list.

A hub	Ar	n intranet	A proxy server
	A WAN	A WLAN	
(a)	is a device	used to connect compute	ers together to form a LAN.
(b)	is a network	with restricted access.	
(c)	can allow n	etworked computers to c	connect to the internet.
(d)	is a wireles	s local area network.	

[4]

6		can use CDs or er to use pen dr	storing their	work. Give t l	rree reasons w	hy students
	1		 			
	2		 			•••••
	3		 			
						[3]

7 A floor turtle can use the following instructions:

INSTRUCTION	MEANING
FORWARD n	Move <i>n</i> mm forward
BACKWARD n	Move <i>n</i> mm backward
LEFT t	Turn left t degrees
RIGHT t	Turn right t degrees
PENUP	Lift the pen
PENDOWN	Lower the pen

70 60 80 80 80 Start Finish

Complete the set of instructions to draw this shape by filling in the blank lines.

PEN DOWN
FORWARD 80
RIGHT 90

For Examiner's Use

[5]

		Γ	✓	
	Web logs		<u>, </u>	
	Databases			
	Models			
	Wikis			
	DTP			
	Social networking sites			
				[
		TRUE	FALSE	
		TRUE	FALSE	
	1 Withdrawing money from an ATM			
	Withdrawing money from an ATM			
	Producing utility bills			
	Producing utility bills Booking a plane ticket			-
	Producing utility bills			
	Producing utility bills Booking a plane ticket			[
A scho	Producing utility bills Booking a plane ticket	ow plants.		[
	Producing utility bills Booking a plane ticket Producing payslips ool uses a computer controlled greenhouse to ground the second sec			[
(a) Na	Producing utility bills Booking a plane ticket Producing payslips			[
(a) Na	Producing utility bills Booking a plane ticket Producing payslips ool uses a computer controlled greenhouse to ground the second sec			[.
(a) Na	Producing utility bills Booking a plane ticket Producing payslips ool uses a computer controlled greenhouse to ground the second sec	enhouse.		

		✓
	Computer readings are more accurate	
	Students always forget to take readings	
	Students might be unavailable to take readings during school holidays	
	Computers can record data for later use	
	Computers can analyse the results	
	Computers can react to changes in the conditions immediately	
1		
2		
) Give		
	two reasons why the students have suggested an inkjet printer.	············ '
1	two reasons why the students have suggested an inkjet printer.	

11 A school library has a file for storing details of the books it has and a file for storing details of its borrowers. The two files are linked using a common field.

For Examiner's Use

Book File

Code	Title	Author	Published	Number in stock	Cost
1857028898	The Code Book	Simon Singh	1999	2	£10.99
0747591054	The Deathly Hallows	J K Rowling	2007	8	£17.99
0748791167	Sepulchre	Kate Mosse	2007	3	£18.99
0563371218	Full Circle	Michael Palin	1997	1	£19.99

Years 10 and 11 Borrower File

Number	Name	Form	Book Borrowed	Due Back
0102	Me Te Loan	11A	1857028898	14/06/2010
1097	Gurvinder Moore	10C	0747591054	12/06/2010
0767	Akhtar Aftab	10B	0748791167	06/06/2010
0611	Graham Reeves	10D	0563371218	08/06/2010

(a)	How many records are there in the book file?	
	[1]
(b)	How many fields are there in the borrower file?	
		1]
(c)	What type of database do these two files form?	
		1]
(d)	Give two reasons why this type of database system is used rather than having two flatiles.	at
	1	
	2	
	[2	2]

12		and his family have three computers in their home. He wants to c ters into a network. Explain why he would need:	onnect	the
	A route	er		
	A brov	vser		
	Email			
	•••••			•••••
	An ISF) 		
				[4]
13		e of computer networks can lead to problems in keeping data secure and	confider	ntıal.
	(a) Tio	ck two problems which can affect the security of data.		7
			✓	
		Data encryption techniques are easy to crack		
		Data can be accessed without being in the building where it is stored		
		Data thieves often do not leave physical signs of robbery		
		Data passwords are easy to guess		
				[2]
	(b) Tio	ck two ways of increasing the confidentiality of data.		
			1	
		Make backups of the data		
		Users should write down their password in case they forget it		
		Have a firewall connected to the network		
		Have a firewall connected to the network Have different levels of access to the data		
				[2]

14 Joan owns a small company. She wishes to replace the existing computerised system with a new one. She has employed a systems analyst, Jasvir, to plan this.

For Examiner's Use

(a) Before Jasvir decides on a system he must collect information about the existing system. Tick whether the following statements about the various methods of information collection are **TRUE** or **FALSE**.

	TRUE	FALSE
Examining documents has to be done in the presence of all the workers		
Appointments have to be made with a worker in order to complete a questionnaire		
It is possible to change questions in the course of an interview		
Observing the current system can provide a detailed view of the workings of the system		

[4]

(b) After Jasvir has completed the analysis of the existing system, he will need to design the new system. Tick **four** items which would need to be designed.

	√
Inputs to the current system	
User and information requirements	
Data capture forms	
Validation routines	
Problems with the current system	
File structure	
Report layouts	
Limitations of the system	

[4]

15	After a system is designed it will be implemented. Give one advantage of each of the following methods of implementation.
	Direct changeover
	Parallel running
	Phased implementation
	[3]
16	After a system has been implemented it needs to be evaluated. Identify two evaluation strategies and state a reason why each is needed.
	Strategy 1
	Reason 1
	Strategy 2
	Reason 2
	[4]

17	Describe three items of hardware which would be needed, in addition to those supplied with a PC, in order to take part in a video conference.	normally
	1	
	2	
	3	
		[3]
updated automatically. Put the following steps in order using the numbers 2 to 8. Step already been done for you. The number in stock of the matching record is read		
	Until a match is found with the entered bar code	
	The data file is searched	
	The bar code on the product is read by the bar code reader	1
	The new value of number in stock is written back to the file	
	If it is equal to the re-order number then more goods are automatically re-ordered	
	One is subtracted from the number in stock	
	The number in stock is compared with the re-order number	
		[7]

19	Give three reasons why pilots are trained using flight simulators rather than by flying real aircraft.
	1
	2
	3
	[3]
20	, ,
	Phishing
	Pharming
	Spam
	[3]

21	When sending documents companies sometimes use email and sometimes use ordinary post.	
	(a) Give two reasons why email might be used.	
	1	
	2	
	[2]	
	(b) Give two reasons why ordinary post might be used.	
	1	
	2	
	[2]	

BLANK PAGE

Permission to reproduce items where third-party owned material protected by copyright is included has been sought and cleared where possible. Every reasonable effort has been made by the publisher (UCLES) to trace copyright holders, but if any items requiring clearance have unwittingly been included, the publisher will be pleased to make amends at the earliest possible opportunity.

University of Cambridge International Examinations is part of the Cambridge Assessment Group. Cambridge Assessment is the brand name of University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.